



Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement

By Rod Baxter

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Operational Excellence Handbook is designed for leaders and practitioners wishing to transform their organizations through strategy and culture, and through the application of operational excellence approaches, methodologies, processes, and tools.

The handbook contains 70 chapters organized in five sections describing strategy, culture, methodologies, project management, and tools that are helpful to create immediate and sustainable value for your organization. As you travel on your value generation journey, you will wish to select the appropriate approach, methodologies, and tools - based on your organization's current situation, future strategies and goals, resource availability and limitations, as well as urgency and schedule needs - that will provide immediate value.

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Editorial Review

From the Inside Flap

This Operational Excellence Handbook contains 70 chapters organized in five sections describing strategy, culture, methodologies, project management, and tools that are helpful to create immediate and sustainable value for your organization.

To achieve a communications- and team-based culture of continuous improvement, this handbook is appropriate for organizations' leaders and practitioners alike. As you travel on your value generation journey, you will wish to select the appropriate approach, methodologies, and tools - based on your organization's current situation, future strategies and goals, resource availability and limitations, as well as urgency and schedule needs - that will provide immediate value.

This handbook is the culmination of thirty-five years of experience in the practical application of project management, quality management, continuous improvement, transformation, and operational excellence. It is intended to provide you with information to help you determine the appropriate approach, process, methodology, and tools that are right for you and your organization, and how to apply them based on your specific needs.

It's important to note that not all organizations are on the same value generation journey. Likely the starting point and the destination differ by organization. One organization's journey may be focused on full-scale transformation; another organization's continuous improvement efforts may be specific to cost reduction and quality improvement.

Many of the tools and approaches described in this handbook may be used alone or together as an overall approach to your value generation journey. The speed and magnitude of results will vary based on the organization's complexity and commitment to change. Regardless of your value generation journey's path, appropriate attention to commitment, discipline, and rigor must be given to the five key elements of operational excellence.

Strategic Approach + Cultural Leadership + Methodology + Project Management + Tools = Operational Excellence

From the Back Cover

You are holding a handbook designed for leaders and practitioners wishing to transform their organizations through strategy and culture, and through the application of operational excellence approaches, methodologies, processes, and tools.

This book will provide you with thought and guidance on:

- Strategic Approaches
- Cultural Leadership
- Practices and Methodologies
- Project Management
- Tool Selection and Use

About the Author

Rod Baxter, author of *Operational Excellence Handbook*, *Strategy Driven for Success Handbook*, *Project Management for Success Handbook*, *Problem Solving for Success Handbook*, and *Workshop Facilitation for Success Handbook*, is principal and cofounder of Value Generation Partners, headquartered in Naples, FL. In his thirty-year career, he has led operational excellence and continuous improvement efforts for organizations such as ACI Worldwide, Diebold, The Hoover Company, The Timken Company, GOJO Industries, Florida Gulf Coast University, and Kent State University. Through these experiences, he traveled around the globe, facilitating teams in China, Singapore, UAE, India, Japan, Korea, Mexico, United Kingdom, France, Germany, and Poland. As a Value Generation Partners principal, Rod is the subject matter expert, facilitating its Operational Excellence training, consulting, coaching, and project mentoring.

Rod holds a bachelors of science degree from Kent State University and an MBA from the University of Akron, and has earned the following professional certifications:

Certifications include:

- ? Project Management Professional from the Project Management Institute
- ? New Product Development Professional from the Product Development and Management Association
- ? Lean Six Sigma Master Black Belt from the International Society for Six Sigma Professionals
- ? Six Sigma Black Belt from the American Society for Quality
- ? Manager of Operational Excellence from the American Society for Quality

Rod is a distinguished alumni of Kent State University's College of Technology, published guest writer to *Quality Progress* magazine, and has served as a member of the board of examiners for Ohio Award for Excellence and Malcolm Baldrige National Quality Award.

Users Review

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Raymond Llamas:

The book *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement* can give more knowledge and also the precise product information about everything you want. Why must we leave the good thing like a book *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement*? Wide variety you have a different opinion about guide. But one aim that book can give many information for us. It is absolutely right. Right now, try to closer together with your book. Knowledge or details that you take for that, you are able to give for each other; you could share all of these. Book *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement* has simple shape nevertheless, you know: it has great and big function for you. You can seem the enormous world by open and read a e-book. So it is very wonderful.

Theresa Piercy:

As people who live in the particular modest era should be change about what going on or information even knowledge to make these individuals keep up with the era that is always change and progress. Some of you maybe can update themselves by reading through books. It is a good choice for you but the problems coming to you is you don't know which one you should start with. This *Operational Excellence Handbook: A Must Have for Those Embarking On a Journey of Transformation and Continuous Improvement* is our

recommendation so you keep up with the world. Why, because book serves what you want and need in this era.

Florence Hall:

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Rhonda Hoffman:

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